

---

# TKM COLLEGE OF ARTS AND SCIENCE

## [ Student Satisfaction Survey 2021-22 ]

The IQAC prepared a standardized questionnaire to circulate among the students. The questionnaire comprised 22 questions covering various aspects like teaching-learning process, college infrastructure, library and ICT facilities. A tabular consolidation of the feedback data is given below.

Student Satisfaction Survey

Student Satisfaction Survey 2021-22						
Total Students Attend the Students Satisfaction Survey: 230						
Sl No	Question	5	4	3	2	1
1	How much of the syllabus was covered in the class? 5-85 to 100% 4-70 to 84% 3 - 55 to 69% 2- 30 to 54% 1 -Below 30%	112	76	26	13	3
2	How well did the teachers prepare for the classes? 5-Thoroughly 4 - Satisfactorily 3 - Poorly 2 - Indifferently 1- Won't teach at all	77	144	5	3	1
3	How well were the teachers able to communicate? 5 - Always effective 4 - Sometimes effective 3 - Just satisfactorily 2- Generally ineffective 1- Very poor communication	118	89	17	1	5
4	The teacher's approach to teaching can best be described as : 5- Excellent 4 - Very good 3 - Good 2 - Fair 1- Poor	78	102	44	3	3
5	Fairness of the internal evaluation process by the teachers . 5 - Always fair 4 - Usually fair 3- Sometimes unfair 2 - Usually unfair 1- Unfair	104	91	29	1	5
6	Was your performance in assignments discussed with you? 5 - Every time 4 - Usually 3 - Occasionally/Sometimes 2 - Rarely 1- Never	84	84	47	10	5
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. 5 - Regularly 4 - Often 3- Sometimes 2 - Rarely 1- Never	93	75	34	19	9
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. 5 - Significantly 4 - Very well 3- Moderately 2 - Marginally 1- Not at all	77	104	31	7	11
9	The institution provides multiple opportunities to learn and grow. 5 - Strongly agree 4 - Agree 3 - Neutral 2 - Disagree 1- Strongly disagree	83	115	24	3	5
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes. 5 - Every time 4- Usually 3- Occasionally/Sometimes 2- Rarely 1- Never	108	90	27	2	3
11	Your mentor does a necessary follow-up with an assigned task to you. 5 - Every time 4 - Usually 3 - Occasionally/Sometimes 2 - Rarely 1 - I don't have a mentor	112	95	16	6	1
12	The teachers illustrate the concepts through examples and applications. 5 - Every time 4 - Usually 3 - Occasionally/ Sometimes 2- Rarely 1 - Never	93	110	19	2	3
13	The teachers identify your strengths and encourage you with providing right level of challenges. 5 - Fully 4 - Reasonably 3 - Partially 2 - Slightly 1- Unable to	82	99	29	8	12



*dl*

Dr. Chithra Gopinath  
Assistant Professor  
Principal in-Charge  
Drawing & Disbursing Officer  
T.K.M. College of Arts & Science  
Kollam - 691005, Kerala.

Student Satisfaction Survey

14	Teachers are able to identify your weaknesses and help you to overcome them. 5 - Every time 4 - Usually 3 - Occasionally/Sometimes 2 - Rarely 1 - Never	77	91	35	11	16
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. 5 - Strongly agree 4 - Agree 3 - Neutral 2 - Disagree 1 - Strongly disagree	78	114	29	6	3
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. 5 - To a great extent 4 - Moderate 3 - Some what 2 - Very little 1 - Not at all	90	104	23	9	4
17	Teachers encourage you to participate in extracurricular activities. 5- Strongly agree 4 - Agree 3 - Neutral 2 - Disagree 1- Strongly disagree	94	98	27	7	4
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. 5 - To a great extent 4 - Moderate 3 - Some what 2 - Very little 1 - Not at all	104	94	17	11	4
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. 5 - Above 90% 4 - 70 - 89% 3- 50 - 69% 2 - 30 - 49% 1- Below 29%	93	76	37	9	15
20	The overall quality of the teaching-learning process in your institute is very good. 5-Strongly agree 4 - Agree 3 - Neutral 2 - Disagree 1 - Strongly disagree	105	98	0	24	3
21	The teacher employed blended learning through the utilisation of online and/or offline resources and platforms, in an optimal manner. 5 - To a great extent 4 - Moderate 3 - Some what 2 - Very little 1 - Not at all	106	100	19	5	0
22	Internal assessment conducted through online platforms is satisfactory and educational. 5-Strongly agree 4 - Agree 3 - Neutral 2 - Disagree 1-Strongly disagree	85	106	26	9	4



  
Principal

Dr. Chithra Gopinath  
Assistant Professor  
Principal in-Charge  
Drawing & Disbursing Officer  
T.K.M. College of Arts & Science  
Kollam - 691005, Kerala.