
TKM COLLEGE OF ARTS AND SCIENCE

[Student Satisfaction Survey 2020-21]

The IQAC prepared a standardized questionnaire to circulate among the students. The questionnaire comprised 23 questions covering various aspects like teaching-learning process, college infrastructure, library and ICT facilities. A tabular consolidation of the feedback data is given below.

Student Satisfaction Survey

Student Satisfaction Survey 2020-21

Total Students Attend the Students Satisfaction Survey: 447

Sl No	Question	5	4	3	2	1
1	During the pandemic, the virtual/online classrooms offered a good substitute for regular mode of teaching. 5-Strongly agree 4 - Agree 3 - Neutral 2 - Disagree 1 -Strongly disagree	174	148	85	28	12
2	The teacher's knowledge of online resources and platforms available for teaching-learning was sufficient and accessible to you.5 - To a great extent 4 - Moderate 3 - Somewhat 2 - Very little 1 - Not at all	236	176	25	7	3
3	Internal assessment conducted through online platforms is satisfactory and educational. 5-Strongly agree 4 - Agree 3 - Neutral 2 - Disagree 1 -Strongly disagree	202	192	35	16	2
4	How much of the syllabus was covered in the class? 5-85 to 100% 4- 70 to 84% 3 - 55 to 69% 2- 30 to 54% 1 -Below 30%	227	147	50	19	4
5	How well did the teachers prepare for the classes? 5-Thoroughly 4 - Satisfactorily 3 - Poorly 2 - Indifferently 1- Won't teach at all	255	176	11	3	2
6	How well were the teachers able to communicate? 5 - Always effective 4 - Sometimes effective 3 - Just satisfactorily 2- Generally ineffective 1- Very poor communication	252	146	44	3	2
7	The teacher's approach to teaching can best be described as : 5- Excellent 4 - Very good 3 - Good 2 - Fair 1- Poor	206	161	68	11	1
8	Fairness of the internal evaluation process by the teachers . 5 - Always fair 4 - Usually fair 3- Sometimes unfair 2 - Usually unfair 1- Unfair	230	189	20	7	1
9	Was your performance in assignments discussed with you? 5 - Every time 4 - Usually 3 - Occasionally/Sometimes 2 - Rarely 1- Never	153	146	103	39	6
10	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. 5 - Regularly 4 - Often 3- Sometimes 2 - Rarely 1- Never	149	149	76	38	35
11	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. 5 - Significantly 4 - Very well 3- Moderately 2 - Marginally 1- Not at all	200	125	97	13	12
12	The institution provides multiple opportunities to learn and grow. 5 - Strongly agree 4 - Agree 3 - Neutral 2 - Disagree 1- Strongly disagree	217	161	56	8	5
13	Teachers inform you about your expected competencies, course outcomes and programme outcomes. 5 - Every time 4- Usually 3- Occasionally/Sometimes 2- Rarely 1- Never	204	177	54	11	1
14	Your mentor does a necessary follow-up with an assigned task to you. 5 - Every time 4 - Usually 3 - Occasionally/Sometimes 2 - Rarely 1 - I don't have a mentor	220	174	40	12	1

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15	The teachers illustrate the concepts through examples and applications. 5 - Every time 4 - Usually 3 - Occasionally/ Sometimes 2 - Rarely 1 - Never	225	171	41	6	4
16	The teachers identify your strengths and encourage you with providing right level of challenges. 5 - Fully 4 - Reasonably 3 - Partially 2 - Slightly 1 - Unable to	177	170	67	23	10
17	Teachers are able to identify your weaknesses and help you to overcome them. 5 - Every time 4 - Usually 3 - Occasionally/Sometimes 2 - Rarely 1 - Never	174	145	91	20	17
18	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. 5 - Strongly agree 4 - Agree 3 - Neutral 2 - Disagree 1 - Strongly disagree	216	164	51	10	6
19	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. 5 - To a great extent 4 - Moderate 3 - Somewhat 2 - Very little 1 - Not at all	208	172	44	15	08
20	Teachers encourage you to participate in extracurricular activities. 5 - Strongly agree 4 - Agree 3 - Neutral 2 - Disagree 1 - Strongly disagree	195	193	47	6	6
21	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. 5 - To a great extent 4 - Moderate 3 - Somewhat 2 - Very little 1 - Not at all	192	182	44	19	10
22	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. 5 - Above 90% 4 - 70 - 89% 3 - 50 - 69% 2 - 30 - 49% 1 - Below 29%	163	150	71	40	23
23	The overall quality of the teaching-learning process in your institute is very good. 5 - Strongly agree 4 - Agree 3 - Neutral 2 - Disagree 1 - Strongly disagree	213	191	41	2	0



Principal

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