



T. K. M. COLLEGE OF ARTS AND SCIENCE, KOLLAM

LIBRARY

User's feedback on collection, services and facilities

Dear patrons,

Kindly participate in this user survey. Your feedback will help us to keep the library more dynamic and up-to-date.

Thanking you,

Librarian

Name		Programme/ Designation	
Year of Study		Department	
E-mail Id.		Contact No.	

Please provide your opinion by using " ✓ " marks.

1. How frequently do you visit college library?
 - a. Every day
 - b. Once in a week
 - c. Once in a month
 - d. Occasionally
 - e. Never

		Excellent	Good	Fair	Poor	Insufficient
2.	Your opinion about collection of books					

3.	Your opinion about collection of Journals & Periodicals					
4.	Your opinion about Digital Library					
5.	Your opinion about attitude of library staff					

6. Arrangement of Library:

	Excellent	Good	Fair	Poor
Classification of books				
Arrangement of sections				
Light, Fan, Drinking water etc				
Seating facility				
Accessibility				
Ambiance				

7. Library Services :

	Excellent	Good	Fair	Poor	Don't Know
Book lending					
Reference					
Photocopy					
Printing					
Online Document Delivery (Articles)					

E-Mail alert					
Article Indexing					
Soochika - Malayalam periodicals articles index					
Current awareness services					
Current awareness services					
Research Assistance (SDI)					
Newspaper clippings					

8. Library Programs and activities :

	Excellent	Good	Fair	Poor	Don't Know
Book Discussion					
Book Review					
Library Orientation (UG)					
Information Literacy Program (PG)					
Training to use N-LIST					
Training to use E-resources					
Kaviyarangu					

9. Your suggestions to improve library facilities and services :